

Setup Preparation

Prior to initial use, please ensure you have scanned the QR code to install **Hik-Partner Pro APP**.

Scan the QR code below to access more information about initial setup, device usage and frequently asked questions.

With the APP, you can easily access and manage your Hikvision network devices!

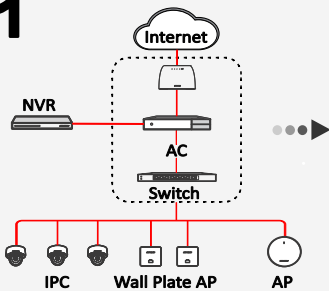
Having trouble with startup?



Try scanning the QR code!

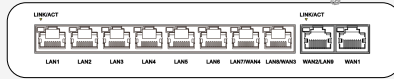
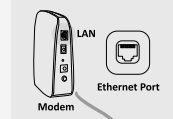
Setup via HPP(Recommend)

1



Refer to the network topology above to complete the connections between devices and connect all devices to the power supply.

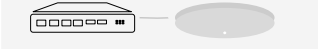
Use an Ethernet cable to connect the AC's **WAN port** to the uplink network.



Use an Ethernet cable to connect the AP or PoE switch to the **LAN port** of the AC.

2

Connect to any Wi-Fi starting with **HIKVISION_** broadcast by the AP using your mobile phone.



How to find the Wi-Fi?

Check the label at the bottom of the AC to get the **last 4 digits (XXXX)** of the device serial number. The name of the device's Wi-Fi network will be **HIKVISION_XXXX**.



3

Add Site

For first-time HPP users, please create a site. Existing users can go directly to Step 2.

Find Device

HPP will auto-detect devices on networks, or you can manually add if needed.

Activate Device

Enter the admin password to activate the device.

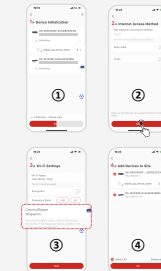
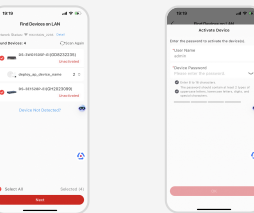
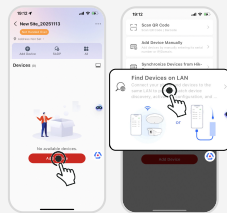
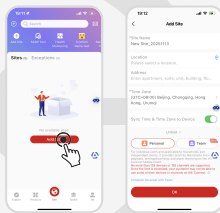
Config Network

Config & deploy basic network settings.

Completed!

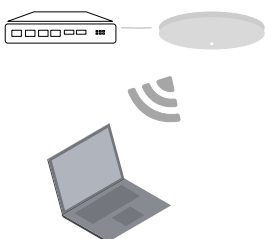


Open and log in to HPP



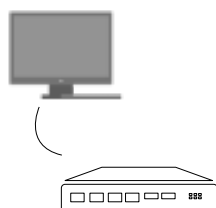
Setup via Web

Wireless



Connect PC to the subordinate AP's WiFi signal and log in to the AC default IP address

Wired



Use an Ethernet cable to connect the PC to the AC's LAN port



Please ensure that the computer is on the same network segment as the AC device.

You can modify the computer's IP address to 10.66.88.XX (e.g., 10.66.88.100) in the network settings to ensure normal access to the device.



Super IP

10.66.88.252

Enter Super IP in browser address bar to log in and set password for device activation.

Log in & Choose Mode



Set password for device activation.

Select the AC operating mode according to the network topology.



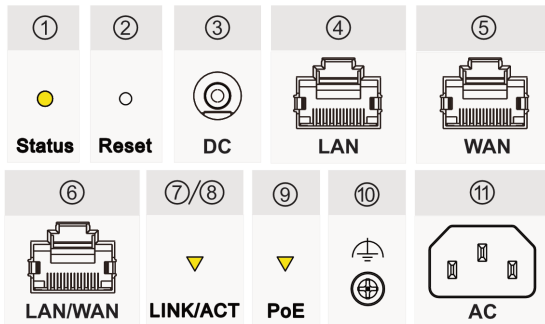
Smart Managed Router

Quick Start Guide



UD44846B

INDICATOR & INTERFACE



- Device appearances vary with models. The figures are for your reference only. The actual device prevails.
- Scan the QR code to obtain product introduction, packing list, and appearance of the desired device model.



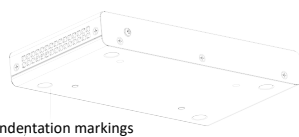
INSTALLATION

Please select an appropriate installation method according to the actual needs. The following figures are for reference only.

Before You Start

- Ensure that the desktop, wall, or rack is stable and firm enough.
- Keep the room well-ventilated. Leave at least 10 cm heat dissipation space around the device.
- Keep at least 1.5 cm vertical distance between two adjacent devices for rack mounting.

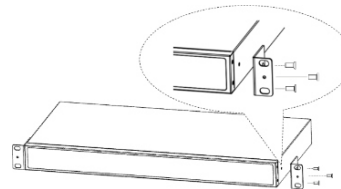
Method 1: Desktop Placement



Steps

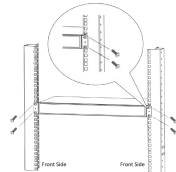
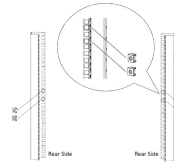
1. Check the distance between the two hanging holes at the bottom of the device.
2. Align the hanging holes with screws.
3. Hang the device on the screws.
4. Place the device horizontally on the work surface.

Method 2: Rack Mounting



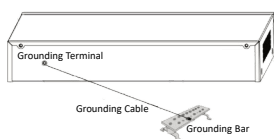
Steps

1. Check the grounding and stability of the rack.
2. Use M3 screws provided in the package to fix the two L-shaped brackets to both sides of the device.



3. Fix two self-prepared M5 or M6 nuts to the rear side of the rack on both sides respectively.
4. Place the device against the rack so that the holes on the L-shaped brackets are aligned with the holes where the nuts have been fixed.
5. Fix the brackets to the front side of the rack with two self-prepared M5 or M6 screws on both sides respectively to stably install your device.

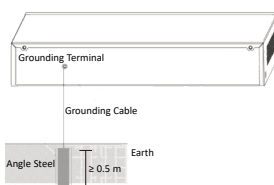
With Ground Bar



Steps

1. Connect one end of the grounding cable to the binding post on the grounding bar.
2. Connect the other end of the grounding cable to the device's grounding terminal and fix the screw.

Without Ground Bar



Steps

1. Bury an angle steel or steel pipe (≥ 0.5 m) into the mud land.
2. Weld one end of the grounding cable to the angle steel or steel pipe and embalm the welding point via electroplating or coating.
3. Connect the other end of the grounding cable to the device's grounding terminal.

Please use the attached power cord (and power adapter, if any) in package to power on the device. Before powering your switch on, make sure that:

- The operating power supply is compliant with the rated input standard.
- Port cables and grounding cables are correctly connected.
- If there is outdoor cabling, connect a lightning rod and lightning arrester to the cable.



Power cables and network cables cannot be wired together, otherwise the PD or switch ports will be burnt.

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