Speakerphone

Frequently Asked Question

Chapter 1 Device Connection

1.1 What if the device does not work after plugging in the computer with adapter?

It is recommended to use the Type-A-to-Type-C adapter with OTG function.

1.2 What should I do with insufficient power supply?

- If the device is plugged into a USB HUB, and there are multiple devices on the HUB, the power supply may be inadequate. It is recommended to connect the device to the computer directly.
- It is recommended to use the original cable for power supply. Use the third-party USB cable or extension cable may cause inadequate power supply.

1.3 What should I do when the device is not used for a long time and cannot power on after being plugged into computer.

- It is recommended to connect the device to USB3.0 interface on the computer.
- If you connect the device to USB2.0 interface, please wait for a minute and try to power on the device again.


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