

Access Network Camera

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1 Access Camera via Web Browser

Access the camera via your web browser.

Before You Start

Check the system requirement to confirm that the operating computer and web browser meets the requirements.

Table 1-1 System Requirement

Operating System	Microsoft Windows XP and above version, Mac OS X 10.8 and above version
CPU	3.0 GHz or higher
RAM	1 GB or higher
Display	1024 × 768 resolution or higher
Web Browser	Internet Explorer 8.0 and above version, Mozilla Firefox 30.0-51, Google Chrome 31.0-44, Safari 8.0+

Steps

1. Connect the camera to the network directly, or via a switch or a router.
2. Open the web browser.
3. Input the IP address of the camera to enter the login interface.

   The default IP address is 192.168.1.64. You are recommended to change the IP address to the same subnet with your computer.

4. Input the user name and the password.

   The initial password is admin+verification code. For example, if the verification code is ABCDEF, the login password is adminABCDEF. The verification code is printed on the label attached on the camera.

   Note

   Illegal login lock is activated by default. If admin user performs seven failed password attempts (five attempts for user/operator), the IP address is blocked for 30 minutes.

   If illegal login lock is not needed, go to **Configuration → System → Security → Security Service** to turn it off.

5. Click **Login**.
6. Download and install appropriate plug-in for your web browser.

   For IE based web browser, webcomponents and ™ are optional. For non-IE based web browser, webcomponents, ™, VLC and MJEPG are optional.
7. Reopen the web browser after the installation of the plug-in and repeat steps 2 to 4 to login. Refer to the *User Manual of the Network Camera* to configure the Wi-Fi settings.

1.1 Initialize Memory Card via Web Browser

Memory card requires initialization before saving camera recordings and pictures.

Steps

1. Go to **Configuration → Storage → Storage Management → HDD Management** .
2. Select the detected memory card.
3. Click **Format**.

   The **Status** will change to Normal after the successful initialization.
4. **Optional:** Define the quota for recordings and pictures.
5. Click **Save**.

2 Access Camera via Hik-Connect

Hik-Connect is an application for mobile devices. Using the App, you can view live image, receive alarm notification and so on.

Before You Start

Connect the camera to network with network cables.

Steps

1. Get and install Hik-Connect application by the following ways.
   - Visit ***https://appstore.hikvision.com*** to download the application according to your mobile phone system.
   - Visit the official site of our company. Then go to **Support → Tools → Hikvision App Store** .
   - Scan the QR code below to download the application.

Note

If errors like "Unknown app" occur during the installation, solve the problem in two ways.

- Visit ***https://appstore.hikvision.com/static/help/index.html*** to refer to the troubleshooting.
- Visit ***https://appstore.hikvision.com/*** , and click **Installation Help** at the upper right corner of the interface to refer to the troubleshooting.

2. Start the application and register for a Hik-Connect user account.
3. Log in after registration.
4. In the app, tap "+" on the upper-right corner and then scan the QR code of the camera to add the camera. You can find the QR code on the camera or on the cover of the Quick Start Guide of the camera in the package.
5. Follow the prompts to set the network connection and add the camera to your Hik-Connect account.

For detailed information, refer to the user manual of the Hik-Connect app.

2.1 Initialize Memory Card via Hik-Connect

Memory card requires initialization before saving camera recordings and pictures.

Steps

1. Check the memory card status by tapping on **Storage Status** in the device settings interface.
2. If the memory card status displays as Uninitialized, tap to initialize it.

   The status will change to Normal after the successful initialization.

Result

You can then start recording any event triggered video in the camera such as motion detection.


See Far, Go Further